

## **IQData – Specialised Solution Architects**

Situated in Randburg, Johannesburg, IQData provides superior information technology solutions to business sectors. IQData brings a fresh and innovative approach to computer services, acting as liaison between end-user and the software, hardware and internet service providers. Our goal is to exceed the expectations of every client by offering outstanding customer service, increased flexibility, and greater value, thus optimizing system functionality and improving operation efficiency. Our associates are distinguished by their functional and technical expertise combined with their hands-on experience, thereby ensuring that our clients receive the most effective and professional service.

As experts in information technology and Voice Over IP (VOIP) systems, IQData is involved in every stage upon client selection of computer systems, software, network security and telephony solutions, from implementation to completion offering continual functional and technical support. Our extensive skills encompass all aspects of implementation and operation of information technology systems. Typically, our services include both on-site and remote support and solutions resolving any and all troubleshooting issues that arise when the client initiates software usage in a live setting.

Unlike other information technology providers, at IQData we possess operations experience in both office and industrial environments. Our associates are well versed in all aspects of multiple location management. We pride ourselves on our proven track record for effectively administering multiple locations and services. This is due to effectively directing team members in the development and implementation of networking infrastructure to ensure that all requirements are met within budget restraints and time schedules.

In order to meet the individual needs of clients, IQData maintains a wide range of skills. We excel in computer network implementation including both local area networks (LAN) and wide area networks (WAN), email services, firewall requirements, file and database servers, working hand in hand with 3<sup>rd</sup> party software vendors, internet and telephony service providers, and general troubleshooting and solutions of any information technology related issues. Our extensive knowledge base entails seamless integration into existing as well as implementation of brand new systems. Moreover, our functional and technical experience extends to interfacing with third-party software and service providers. At IQData we are continually expanding upon our knowledge and services to assist clients with successfully implementing Information Technology Systems throughout various locations.

Exceptional functional and technical expertise coupled with extensive industry knowledge makes IQData the ideal choice for any small to medium business.

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